



## **RE-OPENING UPDATE**

Firstly, our team at West Parade Dental Care would like to thank all of our patients for their patience during the last few months.

On Thursday 28th May, we were advised that we can now safely return to work on Monday 8th June. As a team, we are delighted to be able to re-open, but we kindly request for patients not to attend the practice unless you have an appointment. Please note, we have been advised to open in a phased manner.

Our priority is the wellbeing of our patients and colleagues and this continues to be the case. To this effect, we will only be reopening once we are satisfied that we have all of the necessary processes and personal protective equipment in place to ensure a safe environment for all. Fortunately, we have been working behind the scenes to ensure that we will be ready to re-open on time and in the safest possible manner.

It won't be dentistry as normal and as we await further guidance as to how we can operate, we know we will be unable to see the same volume of patients that we are used to treating. Please understand, initially our priority will be to care for those patients with dental emergencies during this period and those currently in active pain.

As mentioned above, we will not be able to see patients who attend the surgery unless they have a pre-arranged appointment to address their dental pain (any appointments made prior to our closure remain cancelled until further notice). Therefore, we will continue to triage patients over the phone prior to arranging appointments. May we request that if you have a:

- Dental emergency - contact our team by phone on 01522 523821
- General enquiry - contact via; email, Facebook and Instagram (please find these details below).

Once the backlog of patients we need to see is cleared and we receive guidance to recommence routine dental care, we will be in contact again.

Thank you for your understanding and support at this time. We are extremely happy that we can soon reopen, resume service and put your smiles back in our safe hands.

We look forward to seeing you soon,

West Parade Dental Care

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Email: [reception@westparadedentalcare.co.uk](mailto:reception@westparadedentalcare.co.uk)

Instagram: @westparadedentalcarelincoln

Facebook: West Parade Dental Care Lincoln